

IHUB FOR THE MASSES

SESSION 35862
03/08/2016 – 8:30AM

PRESENTERS

William Dana

Director, MyU Portal

University of Minnesota

danax002@umn.edu

William has worked at the University of Minnesota since 2000 in a variety of roles, including: One Stop Counselor, Lead Business Analyst, and Project Director. Most recently, he was named Director for the University's MyU Portal unit.

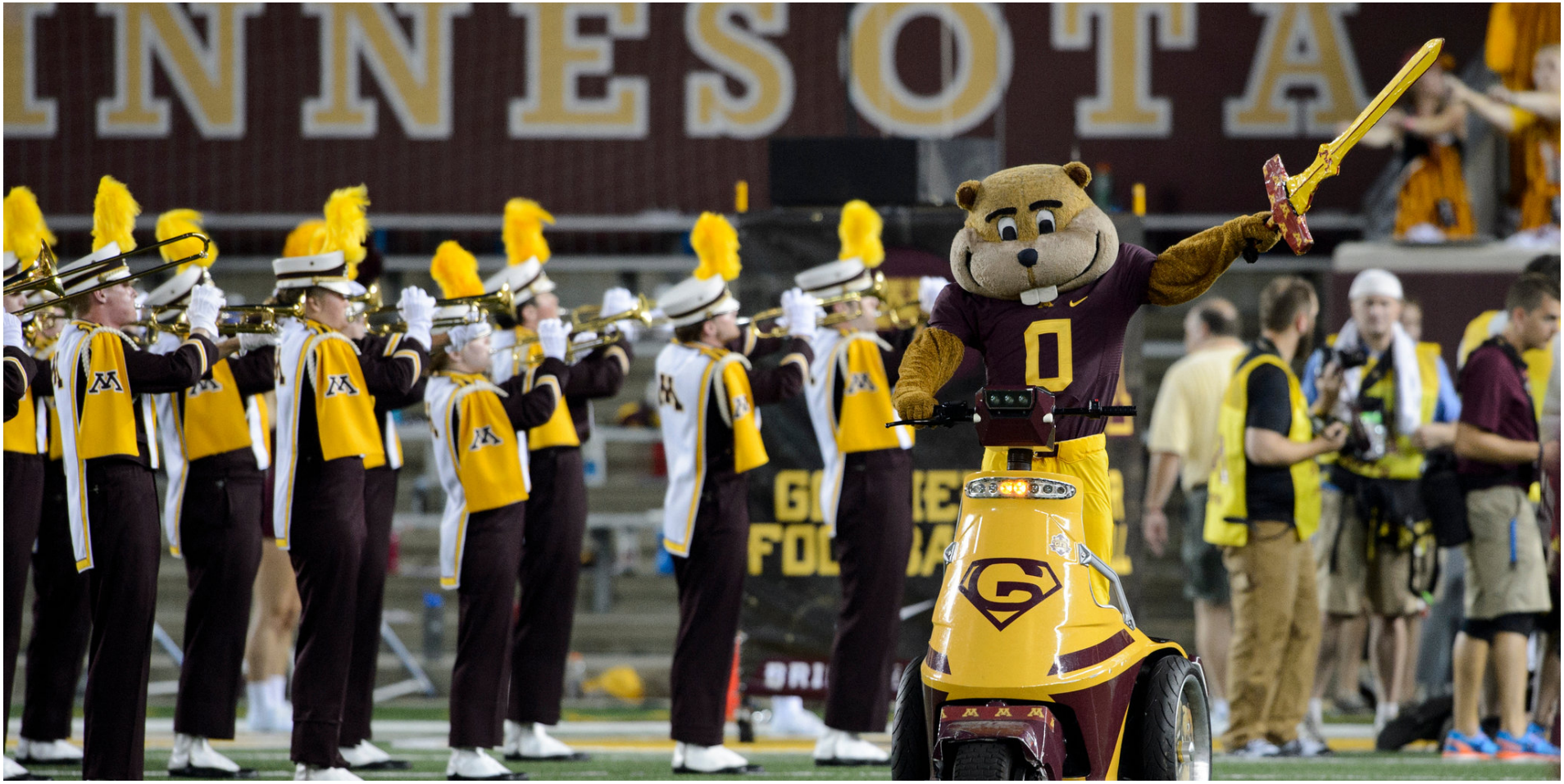
Matthew Haavisto

Senior Principal Product Strategy Manager

Oracle Corporation

matthew.haavisto@oracle.com

Matthew has worked with PeopleSoft since 1997 in a variety of roles on many different projects. He has been involved with the User Interface, the Portal, and Accessibility for many years, and has recently become part of the Reporting and Analytics team.



UNIVERSITY OF MINNESOTA

5 campuses
66,651 students
4,557 faculty
21,403 employees

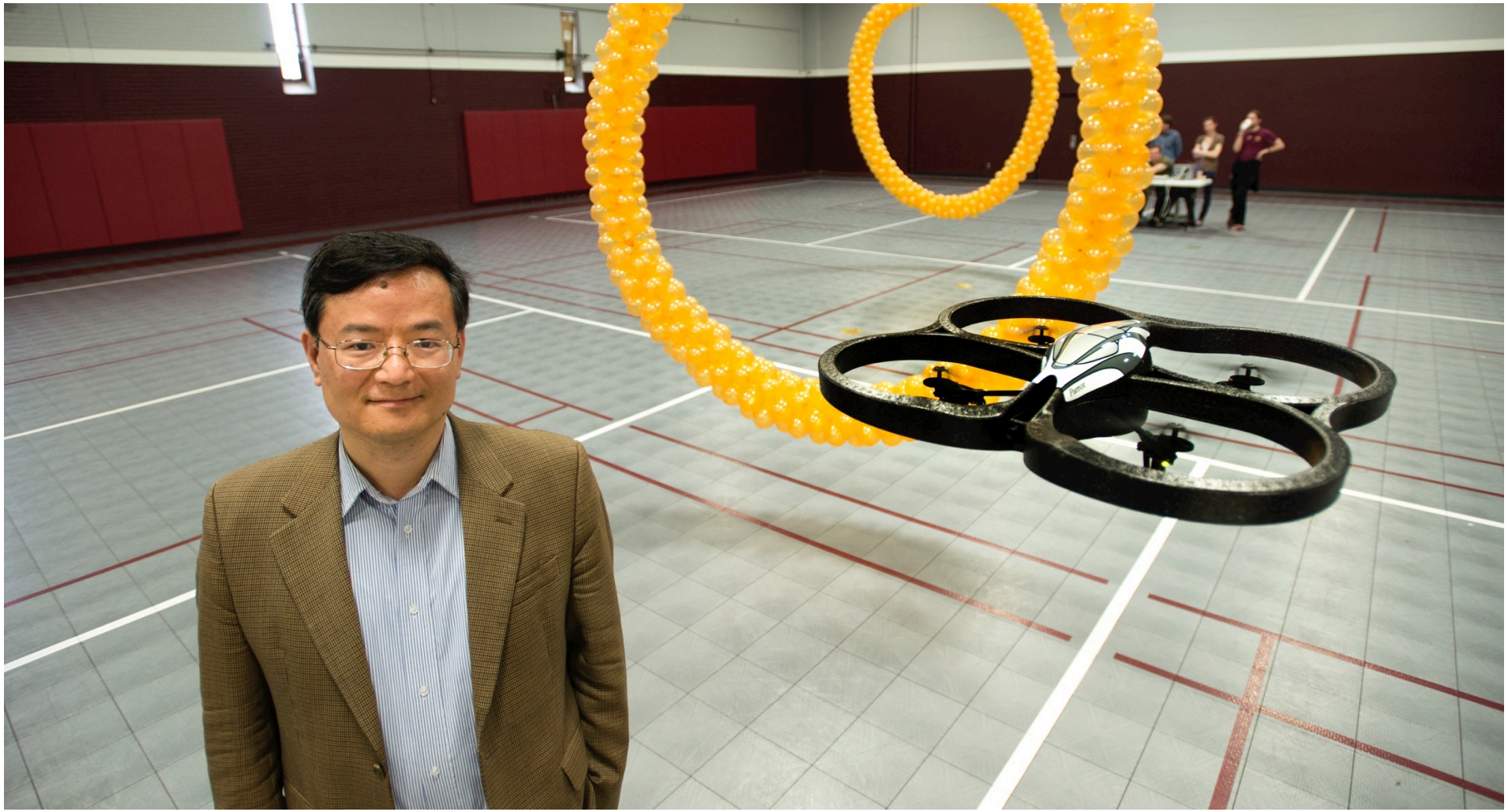


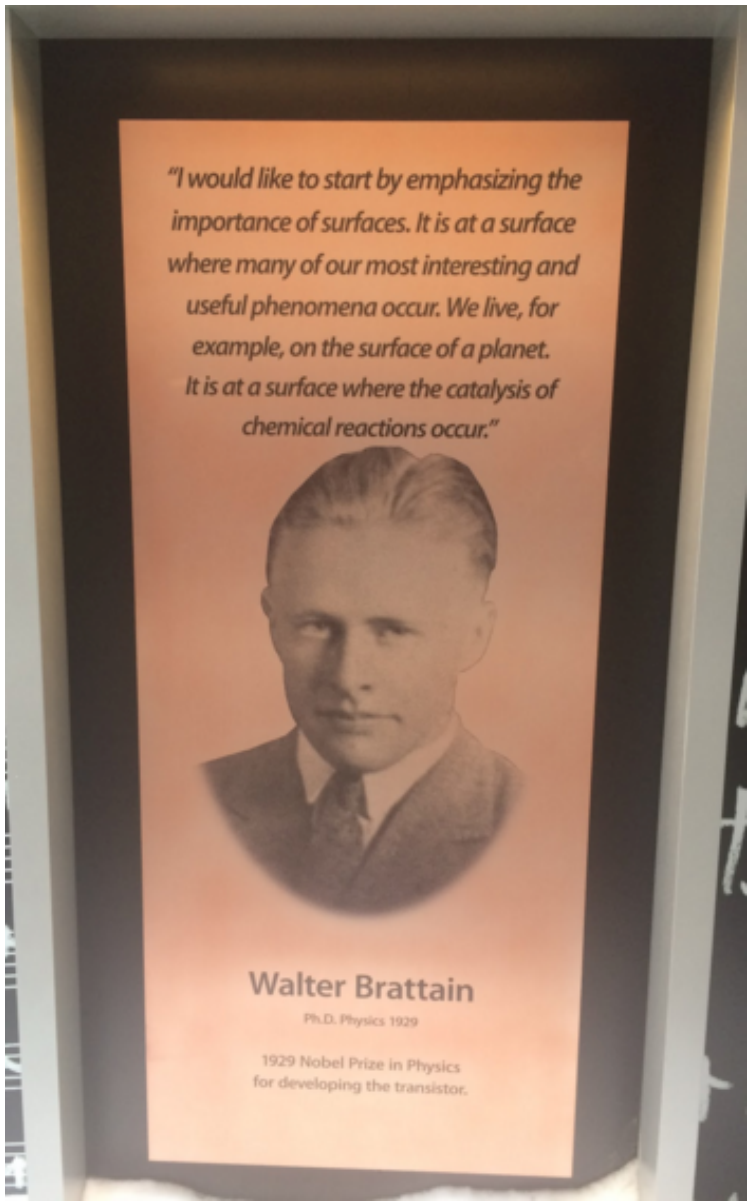
U OF M & ORACLE

PeopleTools 8.53 – 8.54 in April 2016
Exadata/Exalogic – X-3
Campus Solutions 9.0
Human Capital Management 9.2
Financials 9.2
Interaction Hub 9.1
OBIEE 11.1.1.6.12

MYU MISSION

Helping people be successful getting their business done at the U of M.





"I would like to start by emphasizing the importance of surfaces. It is at a surface where many of our most interesting and useful phenomena occur. We live for example on the surface of a planet. It is at a surface where the catalysis of chemical reactions occur."

- Walter Houser Brattain's Nobel Lecture

WHY INTERACTION HUB?

Benefits

- User productivity
- User experience
- Extending value
- Total cost of ownership

Key Capabilities

- Improved Self-Service, Content Management
- Rich, contemporary UX; more efficient navigation and interaction
- Unifies entire PeopleSoft ecosystem, align UI with business processes
- Uses embedded PS Security roles
- Free restricted use license, easier deployment, monitor cluster health

IHUB JOURNEY

1. Enterprise Systems Upgrade Program – 3 year, $80mil project to upgrade existing PeopleSoft systems and implement iHub
2. Goals
    1. Use delivered functions
    2. Reduce modifications
    3. Improve service to users
3. Issues – 11 months to go and no Portal
4. IntraSee, Inc.
5. Launch – April 20, 2015



THE THINGS WE DID AND DIDN'T DO

<u>In Scope:</u>

Front-door for all Students, Faculty, and Staff

Single-Sign On

Responsive Design

Unified Timeouts

WCAG 2.0 AA Compliance

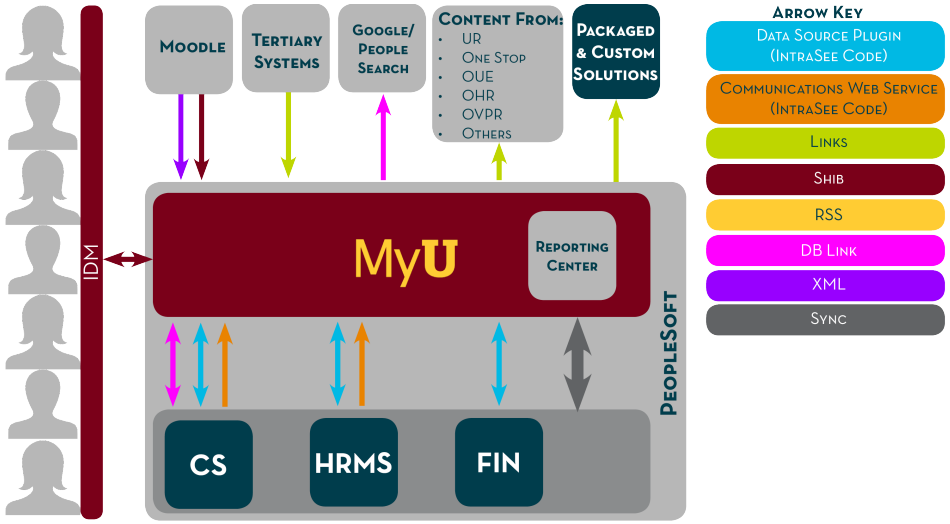
Layered Approach/Partnerships

<u>Out of Scope:</u>

Self-Service interface changes

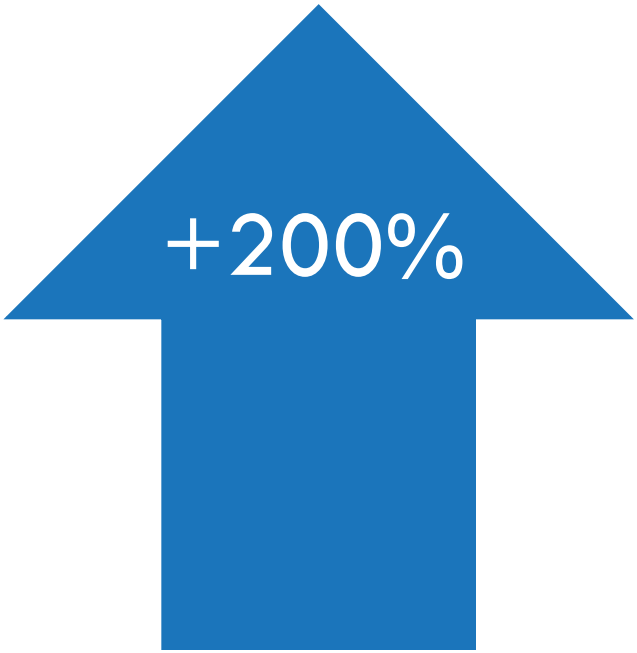
PS Super-User interface changes

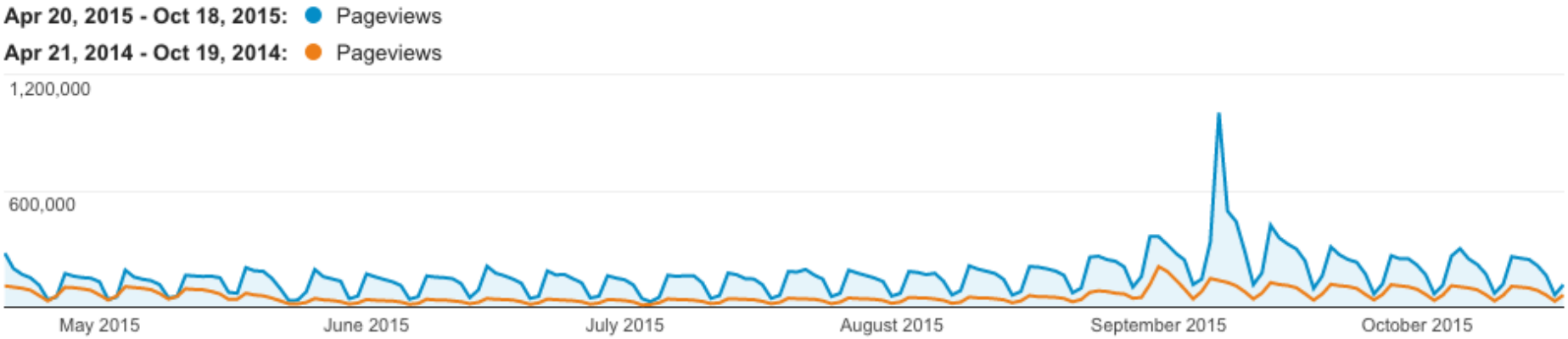
Institution-specific branding



THE FIRST SIX MONTHS

- 17.3 million sessions
- 30.4 million pageviews
- The sun never sets on MyU





OUR USERS

Students:

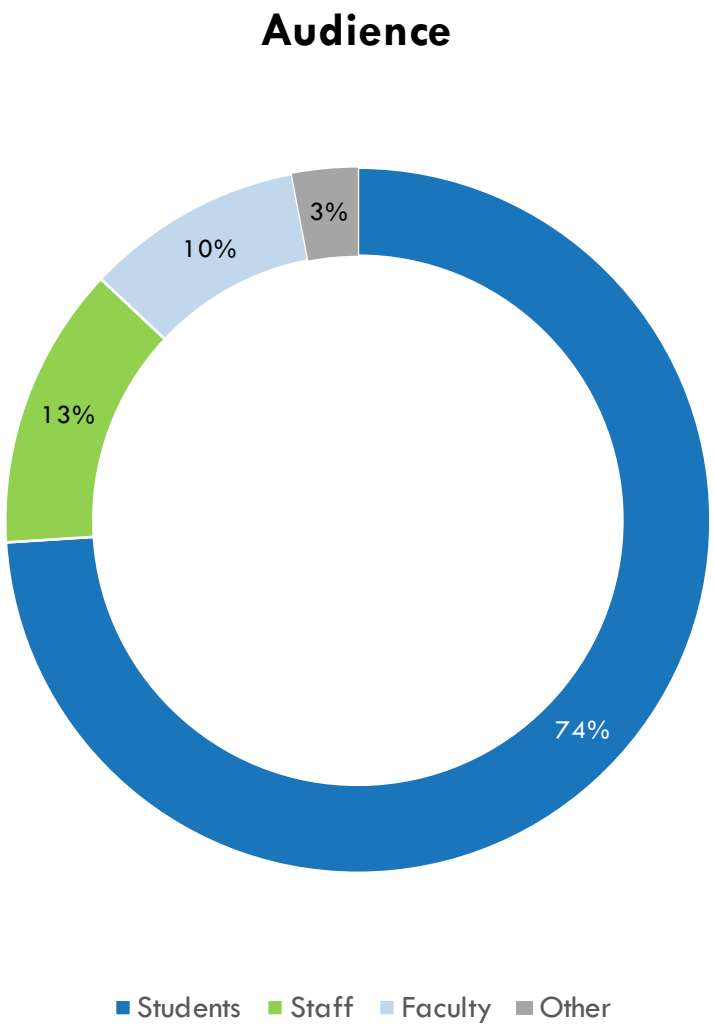
- Check class schedules
- Check finances
- Register for classes

Staff:

- Submit time
- Check pay/HR details

Faculty

- Check teaching details
- Faculty Center

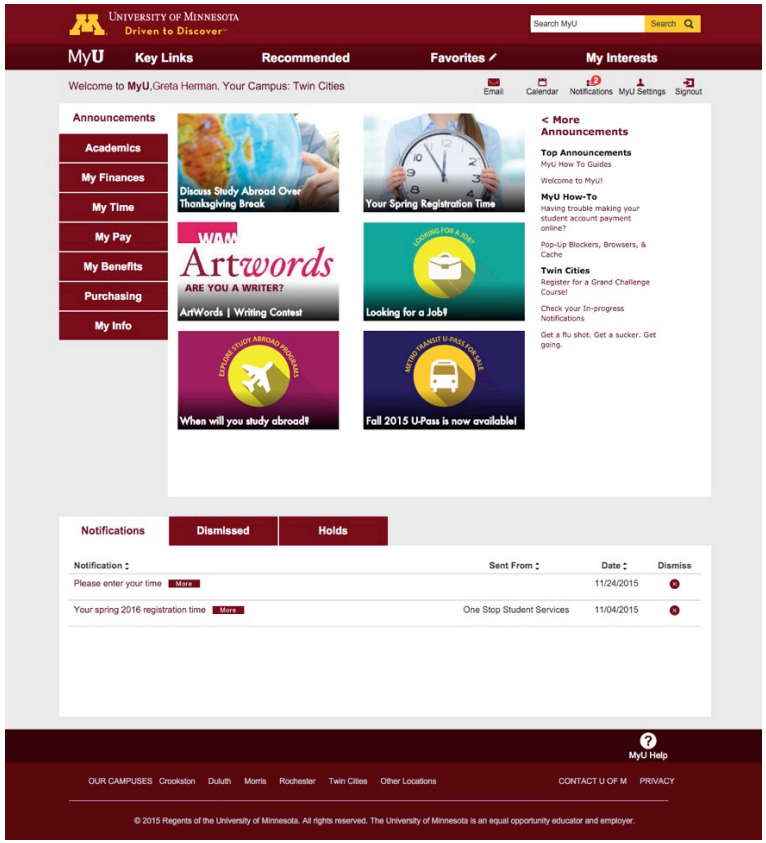


WHAT WE ARE/ARE NOT.

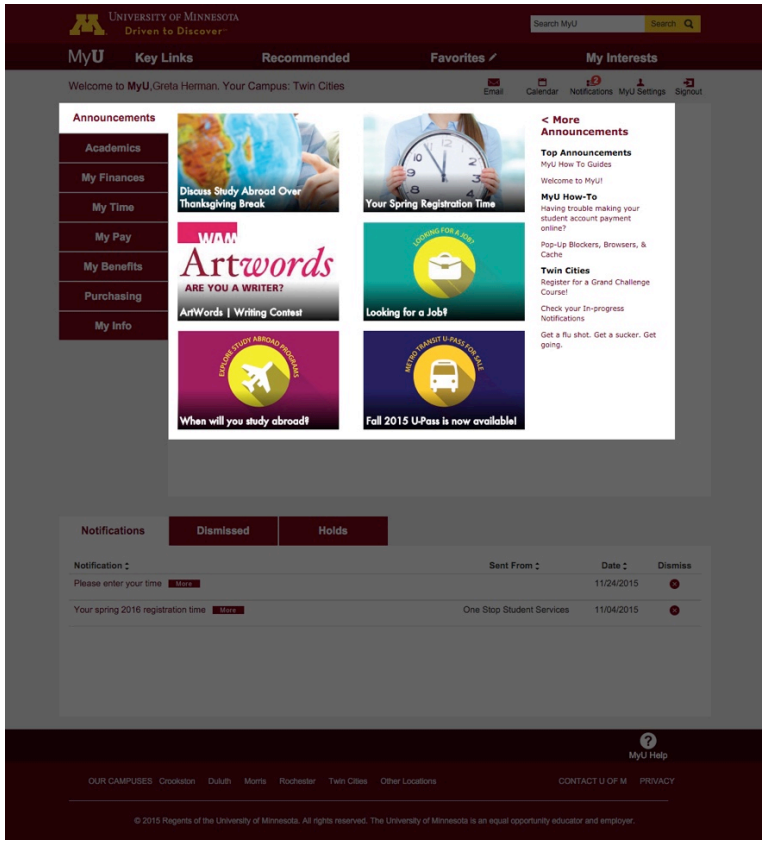
- User-focused
- A place to get business done
- A public website (although we have some public users)
- A place to replicate webpages



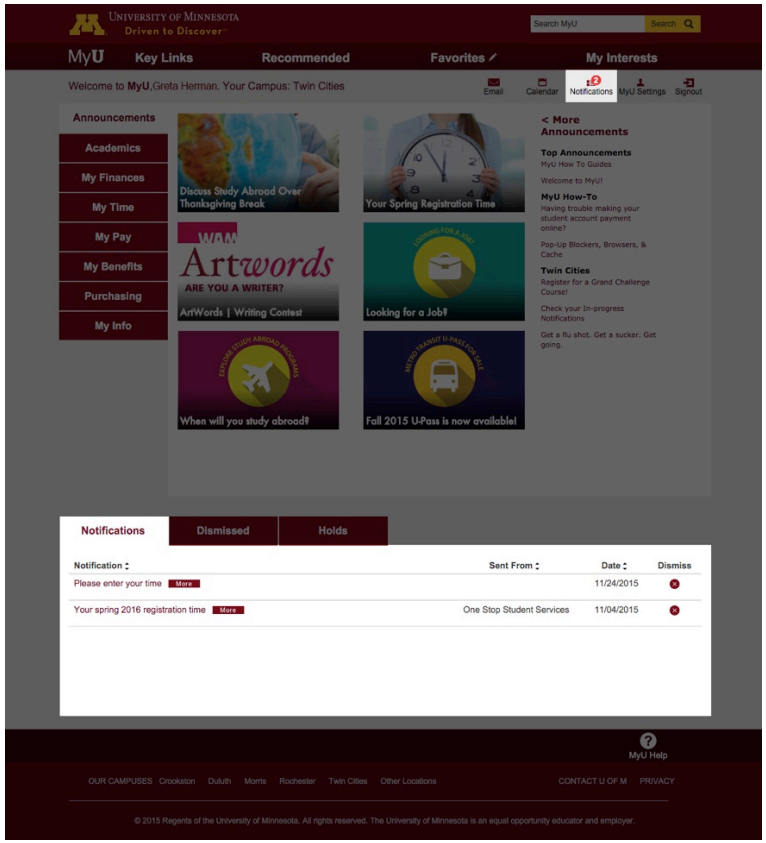
MYU INTERFACE



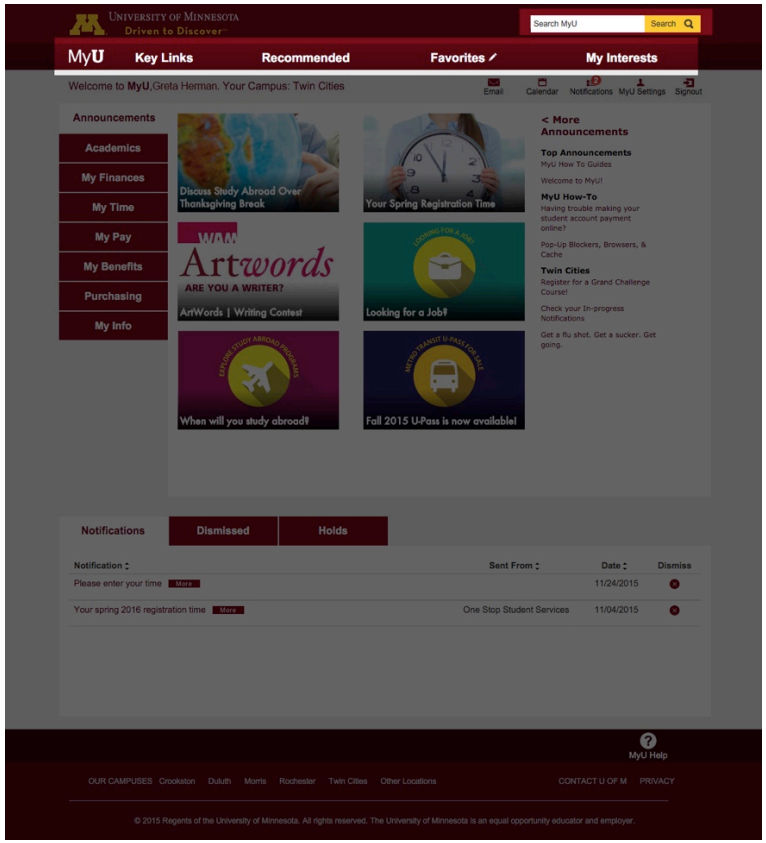
ANNOUNCEMENTS



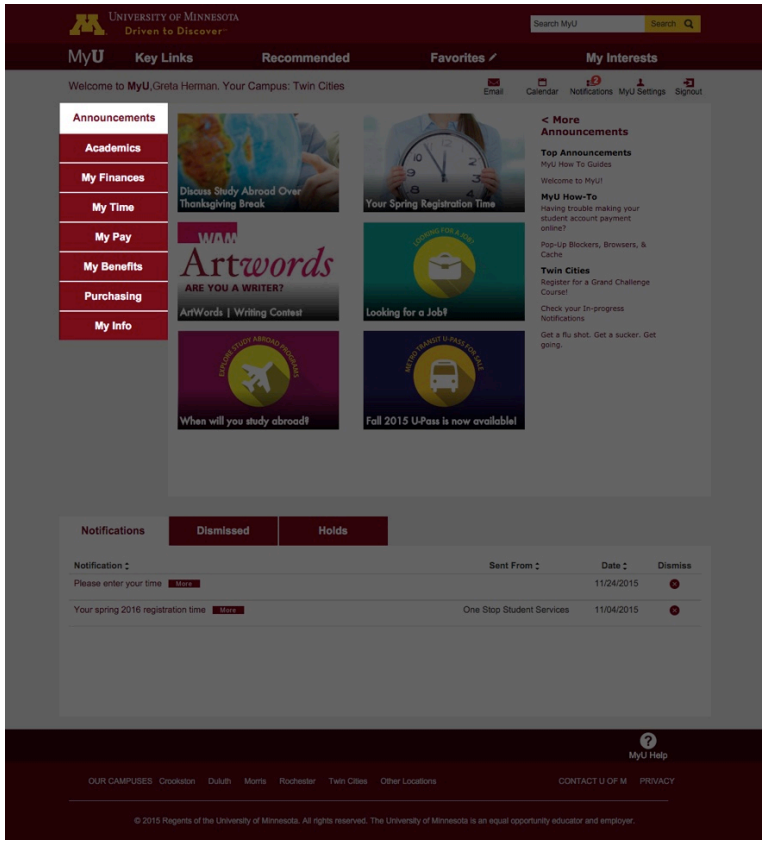
NOTIFICATIONS



NAVIGATION & SEARCH



TABS


University of Minnesota
Driven to Discover
Search MyU
Search
MyU
Key Links
Recommended
Favorites
My Interests
Welcome to MyU, Greta Herman. Your Campus: Twin Cities
Email
Calendar
Notifications
MyU Settings
Signout
Announcements
Academics
My Finances
My Time
My Pay
My Benefits
Purchasing
My Info
Discuss Study Abroad Over Thanksgiving Break
Your Spring Registration Time
WAW
Artwords
ARE YOU A WRITER?
ArtWords | Writing Contest
Looking for a Job!
When will you study abroad?
Fall 2015 U-Pass is now available!
< More Announcements
Top Announcements
MyU How To Guides
Welcome to MyU!
MyU How-To
Having trouble making your student account payment online?
Pop-Up Blockers, Browsers, & Cache
Twin Cities
Register for a Grand Challenge Course!
Check your In-progress Notifications
Get a flu shot. Get a sucker. Get going.
Notifications
Dismissed
Holds
Notification
Sent From
Date
Dismiss
Please enter your time
More
11/24/2015
Your spring 2016 registration time
More
One Stop Student Services
11/04/2015
MyU Help
OUR CAMPUSES Crookston Duluth Morris Rochester Twin Cities Other Locations
CONTACT U OF M
PRIVACY
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MAJOR ISSUES

Culture Change

Blank Screen Display – Start of Fall 2015 term

Doing more with less

CMS limitations

More integrations and cross-system impacts than ever (split, sync, security, etc…)



WHAT'S NEXT?



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ALL ALLIANCE PRESENTATIONS WILL BE AVAILABLE FOR DOWNLOAD FROM THE CONFERENCE SITE



THANK YOU!

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